

SANREX LIMITED WARRANTY

Effective January 1, 2019

This limited warranty supersedes all previous warranties offered by SanRex Corporation on its Products and is exclusive with no other guarantees or warranties express or implied.

DEFINITIONS

“SanRex” means SanRex Corporation.

“Products” means arc welding and arc gouging equipment sold by SanRex.

“End User” means a party who duly acquires title and utilizes Products for the purpose intended by SanRex, namely arc welding and arc gouging.

LIMITED WARRANTY

SanRex warrants to End User that the Products will be free from defects in materials and workmanship. This Limited Warranty extends for a period of three (3) years from the date of invoice to the End User, or, three (3) years and three (3) months from the date of manufacture if the original invoice cannot be produced.

This Limited Warranty is void if Products are subjected to improper installation, improper care, or abnormal use, including, but not limited to, repair or alteration unauthorized by SanRex and use in marine environments.

This Limited Warranty does not cover damage to Products caused during shipping and/or delivery, or by accident. SanRex reserves the right to make improvements and/or alterations to Products without obligation to make such changes to any Products sold to End User.

SanRex does not warrant any products, components or parts not manufactured by SanRex, or Products altered by third parties.

PRODUCTS ARE INTENDED FOR USE BY COMMERCIAL, INDUSTRIAL OR AGRICULTURAL END USERS AND PERSONS TRAINED AND EXPERIENCED IN THE USE AND MAINTENANCE OF WELDING EQUIPMENT.

End User’s sole and exclusive remedy under this Limited Warranty shall be limited to the repair or replacement, at SanRex’s option, of warranted Products that fail due to defects in materials or workmanship as determined in SanRex’s sole discretion. SanRex must be notified in writing within thirty (30) days of the discovery of any defect or failure, at which time SanRex will provide instructions on the warranty claim procedures.

End User may send notice of defect or failure to the third party distributor from whom End User acquired the Products or directly to SanRex:

By Mail:

By Email:

[SANREX CONTACT INFORMATION]

End User’s notice to SanRex must include all relevant details such as part number, manufacturing date code, heat and control numbers, serial number, complete description of the difficulty encountered, length of time in service, the conditions under which the Products failed, and original purchase price paid.

Return of Products under this Limited Warranty shall be at End User’s risk and expense. Domestic End User is responsible for shipment of returned Products, F.O.B. SanRex facility at Port Washington, New York; International End User is responsible for shipment of Products DAP SanRex facility at Port Washington, New York.

End User shall ship Products to SanRex in original packaging, or if original packaging is unavailable, End User shall, at their sole cost and expense, request and comply with packaging instructions from SanRex.

End User shall be responsible for payment of all transportation taxes, and any present or future sales, use, excise, import or any similar tax or other governmental charge applicable to repair work and/or replacement parts or Products.

THE LIMITED WARRANTY HEREIN IS IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED. ANY EXPRESS WARRANTY NOT PROVIDED HEREIN AND ANY IMPLIED WARRANTY, GUARANTY OR REPRESENTATION AS TO PERFORMANCE, AND ANY REMEDY FOR BREACH OF CONTRACT, TORT, OR ANY OTHER LEGAL THEORY WHICH BUT FOR THIS LIMITED

WARRANTY MIGHT ARISE BY IMPLICATION, OPERATION OF LAW, CUSTOM OF TRADE OR COURSE OF DEALING, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WITH RESPECT TO PRODUCTS, IS EXCLUDED AND DISCLAIMED BY SANREX.

TO THE EXTENT PERMITTED BY LAW, IN NO EVENT SHALL SANREX BE LIABLE TO END USER FOR DIRECT, INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL OR OTHER DAMAGES, INCLUDING WITHOUT LIMITATION, DAMAGES FOR LOST PROFITS OR REVENUES, LOST USE OF THE PRODUCTS OR ANY ASSOCIATED EQUIPMENT, COST OF CAPITAL, COST OF ANY SUBSTITUTE PRODUCTS OR EQUIPMENT, FACILITIES OR SERVICES, DOWNTIME COSTS, EXPENSES FOR ERECTING OR DISCONNECTING, CLAIMS OF END USER'S CUSTOMERS FOR SUCH DAMAGES, LOST BUSINESS OR BUSINESS INTERRUPTIONS ARISING IN ANY MANNER IN CONNECTION WITH ANY OFFER AND THE SALE, DELIVERY AND USE OF THE PRODUCTS, WHETHER BASED ON WARRANTY, CONTRACT, STRICT LIABILITY, NEGLIGENCE OR ANY OTHER LEGAL THEORY. THIS LIMITATION OF LIABILITY EXTENDS TO ANY DAMAGES OF WHATEVER NATURE RESULTING IN ANY WAY FROM END USER'S USE OF ANY TECHNICAL ASSISTANCE, ADVICE OR DATA PROVIDED BY SANREX TO END USER IN CONNECTION WITH PRODUCTS SUPPLIED BY SANREX. SANREX'S LIABILITY UNDER THIS WARRANTY SHALL NOT EXCEED THE PURCHASE PRICE PAID BY THE END USER.

POWER SUPPLIES

3 YEARS PARTS & LABOR

300PW, 160TP, 185AP, 200AP, 300AP, 400S, 400M, 160S, 180AP, 200MF, 250MF

1 YEARS PARTS & LABOR

140S

PARTS

90 DAYS / NO LABOR

All Power Supplies

ACCESSORIES

30 DAYS PARTS / NO LABOR UNLESS SPECIFIED

This includes all accessories supplied with Power Supply System Packages.

Contact OEM/Distributor for Warranty after 30 days.